



PREPARING FOR INSTALLATIONS

Most of the work will be done from the inside of your home. Please take the following steps to help the installation process.

- 1) Clear approx. 3' to 4' in front of windows and patio doors being replaced (inside your home).
- 2) Remove all window treatments (blinds, etc.) on windows being replaced.
- 3) Move any fragile belongings away from areas where the installers will be working.
- 4) Make sure driveway is clear so that installers can back their trucks in and unload.
- 5) Move any cars that you will be needing that day out of the garage so you're not blocked in.
- 6) Make any necessary plans for pets/animals on the day of installation.
- 7) Tie or trim back any bushes or trees that may prevent installers from caulking the exterior of the windows.
- 8) Please have the "Balance Due" and voucher (if applicable) ready as the installer will collect upon completion of job.
- 9) If there are alarms, please notify the measure person. The customer is responsible for having the alarms re-set. However, installers will pull wires through the frames on the windows and doors so the alarm installer does not have to re-route the wires.

Brothers Home Improvement will not be responsible for any painting or staining.

IMPORTANT, PLEASE READ: Occasionally we distribute flyers around the neighborhoods where we have installed windows. Your address may be listed as a "recently completed" job. We respect the privacy of our customers and therefore, Brothers Home Improvement will not sell, exchange, nor distribute any information about our customers. This is the only manner in which your street address will be listed (names will not be displayed). We truly appreciate your help in our marketing efforts. However, if you do not want your address listed in this manner we will respect your wishes. Please write to us at: Brothers Home Improvement, Inc., 2510 Douglas Blvd., Suite 300, Roseville, CA 95661.

(vs 6/03)